

- **Government Research and Medical Centers**
- **Independent Research Organizations**
- **Computer, Software and Service Industries**

4. What types of electronic applications can be submitted through your product/service (e.g., all NIH grant programs that allow electronic submission through Grants.gov, all NIH grant programs except X, all grant programs submitted through Grants.gov and processed by eRA Commons including NIH partners, all grant programs offered through Grants.gov)?

Our product supports electronic submission to all types of programs offered through Grants.gov.

5. Do you offer any special services to assist small businesses/institutions or foreign applicants through the submission process (e.g., staff that can provide assistance traversing the registration and/or submission process, special hours of support or support channels for foreign applicants, support in languages other than English, special process for applicants with limited Internet connectivity)?

For the past eight years, Key Solutions has primarily focused on delivering software solutions for the Life Sciences research organizations.

Key Solutions' two business groups – products and professional services – drive customer business transformation.

We offer

- **Support services to traverse the grants registration and submission process**
- **Training Services**
- **Custom software development**

6. What is the lead time needed to implement your solution?

Our solution can be deployed in 4-10 weeks depending on the complexity and organizational readiness.

7. Describe your cost strategy (e.g., flat fee per application, negotiated based on volume and/or services selected).

We offer tiered server license based on volume and services selected.

License option includes fee for license, installation, training and annual maintenance.

SaaS option includes a one time set up fee and fixed monthly fee.

Customization and system integration fees are based on time and material.